

International MSR Credit Opportunities

ATTN: PGA of America Members living & working outside the United States who need to earn MSR credits.

Given the increase in online opportunities, the Board felt it appropriate that Unaffiliated Members be required to fulfill 2/3 of the MSR hours required of Members inside the U.S.; which based on current requirements would be 24 PGA Required credits and 36 Total credits for a full cycle. This became effective starting June 16, 2018.

Due to the interruption caused by the Coronavirus, MSR Cycle 16 has been extended by one year to end on June 15, 2022

Rules & Regulations for Member Service Requirement (MSR), as defined by the Board of Directors:

- 1. A Section may require that all Section and Chapter activities be approved in advance (not required for Unaffiliated Section).
- 2. Based on previously approved activities, established guidelines and Section recommendations, the National Office will approve the credits to be awarded for a certain activity. The Board of Control will determine the number of credits in all disputes and the Board of Directors reserves the right to make modifications to the requirements.
- 3. A participant may receive compensation for an activity.
- 4. Fifty-four (54) Total credits are required for a three-year cycle; of which at least 36 must come from Meeting/Education/Player Development/Professional Standards and Data. Unaffiliated Section requires thirty-six (36) Total credits for a three-year cycle; of which at least 24 must come from Meeting/Education/Player Development/Professional Standards and Data (PGA Required).

This link https://resources.pga.org/Document-Library/forms/form-108-cycle16A-16D-msr.pdf will take you to the How to Earn MSR credit chart for a more detailed list of ways to earn MSR credits to fulfill this membership obligation and includes maximums on certain activities.

All credits earned in the PGA Required category roll into the TOTAL MSR category.



PGA REQUIRED CATEGORY **24** MSRs in a full cycle

These credits can be satisfied in the following three areas:

- Meeting/Education: PGA Meetings and PGA Approved Education are now combined and all will be awarded one (1) credit per hour of participation. Career specific education from outside sources approved by the PGA will be credited toward this category (eg. an international teaching summit).
- 2. Player Development: The credits for Player Development will be earned via the reporting of actual creation, activation and engagement of golfers into programming that supports Player Development initiatives and/or education and training on the strategic plan, its initiatives, and related program administration.
- 3. Professional Standards and Data: Submitting data and completing training critical to the initiatives of the Association to aid in serving the Members and Growing the Game.

Video Credits

A convenient option to earn PGA credits is by completing the complimentary Member Business Center (MBC) Video Seminars, that are uploaded to PGA.org following the annual PGA Show. These educational videos from the PGA Show provide an opportunity for Members anywhere to view seminars that were offered to those in attendance. Each video is assigned a specific number of credits towards the 'PGA Required Category'

Listed below is a link that takes you to the complimentary MBC Video Seminars and instructions. The number of PGA credits will vary from year to year.

Step 1: Click URL https://resources.pga.org/my-membership/earn-and-report-msrs/continuing-education-offers-msr-opportunities/

Step 2: Click 2020 Member Business Center Seminars

Step 3: Read the instructions and then choose a video from the list on the left-hand side of the page.

Step 4: Upon completion of each video you will be directed to the corresponding assessment. In order to earn MSR credits, you must score 70% or higher on the assessment. If you do not score 70% or higher, you will be allowed one (1) re-take opportunity You will need to contact PGA Membership Services Department via email to msr@pgahq.com to request the one (1) re-take opportunity.



Note: Each video lasts 1-2 hours. Each of the videos must be viewed on a desktop or laptop and in its entirety without interruption such as pausing and stopping. Please be sure to have the latest version of Mozilla FireFox or Google Chrome to watch the videos (Videos are not supported by Internet Explorer).

Other International Options for Required Credits

- 1. PGA Members have the opportunity to submit evidence of attending career specific education from outside sources. Examples include seminars & events such as:
 - Club Management Association of America Seminars
 - Asia Pacific Golf Summit
 - European Golf Business Conference
 - Asian Golf Industry Federation Events

If you believe there's an opportunity to earn PGA Required MSR Credits from an outside source of specific education, submittal of evidence can be sent to msr@pgahq.com for review.

2. PGA Members can receive PGA Required MSR credits for completing the PGA Compensation Survey, PGA Annual Operations Survey, Career Planning Survey and Session, among others throughout each cycle. Look for these opportunities in your primary email inbox for the PGA.

PGA Course Library – https://resources.pga.org/lifelong-learning/specialized-professional-program/
The PGA Course Library contains courses that will assist you in fulfilling PGA Required MSR credits. The library, if purchased will provide access to almost 2,000 courses, for \$350. Once purchased, you will have access to the PGA Course Library for 12 months.

PGA.coach - https://pga.coach/ Bringing the American Development Model to golf.... maximize each athlete's potential; create well-rounded athletes and develop principles that create life-long golfers and athletes for generations. Start your journey with PGA.Coach training and gain access to all of the tools you need to create passionate students and life-long golfers.

Safe Sport Act - https://pgasafety.sportngin.com/register/form/810151746

The Protecting Young Victims from Sexual Abuse and Safe Sport Authorization Act of 2017 was created in reaction to the abuse found various youth sports organizations, including USA Gymnastics. This act will create new a standard of care that will affect youth-serving organizations across the country. The purpose of the law is to expand existing mandated reporting laws to all youth sport organizations that participate in international or interstate sporting events.



TOTAL MSR CATEGORY 36 MSRs in full cycle (24 Required MSRs included)

All credits earned in the PGA Required category roll into the TOTAL MSR category.

PGA Members also have the ability to post MSRs for the TOTAL category by using the self-posting MSR feature on PGA.org.

Step 1: Click URL http://apps.pga.org/professionals/apps/membership/msr/

Step 2: Choose the activity type that you are reporting MSR credits from the following category:

- Golf Coach
- Media Related Articles
- Service to the PGA/Industry
- ➤ Get Golf Ready

Step 3: Fill out each box; start date, end date and description box to briefly explain the activity receiving MSR credit. Once complete, press 'Submit' to have the information sent to PGA Headquarters for review and approval.

Note: If you experience any issues with submitting an activity online, you can use the pdf attachment found near the top of each page, with a link titled 'Report MSR's Here'. This form should be completed and emailed to msr@pgahq.com with all supporting documentation.

If you have any questions related to international MSR credit opportunities, please contact Michelle Amigo in the Membership Department at PGA Headquarters:

+1 (561) 624-8585 or email at mamigo@pgahq.com

All other questions regarding the PGA of America's global initiatives can be directed to Sean Thornberry at:

+1 (561) 624-7630 or email at sthornberry@pgahq.com



APPENDIX

Below are examples of different avenues to complete 24 Required Credits and 36 Total Credits in a three-year full cycle:

Scenario #1

- 6 Complimentary MBC Video Seminars & completed assessments in Year 1 (12 PGA Required MSR credits)
- 6 Complimentary MBC Video Seminars & completed assessments in Year 2 (12 PGA Required MSR credits)
- 6 Complimentary MBC Video Seminars & completed assessments in Year 3 (12 PGA Required MSR credits)
 - **Note** Examples above use videos that are 2 credit-worthy (minimum 1.5 hrs in length). Some videos will only provide 1 credit.

Total Credits - 36, PGA Required Credits - 36

Scenario #2

- Attends an Educational Seminar for 2 hours in Year 1 (2 PGA Required MSR credits)
- Attends an Educational Seminar for 2 hours in Year 2 (2 PGA Required MSR credits)
- Attends an Educational Seminar for 2 hours in Year 3 (2 PGA Required MSR credits)
- Completes 3 National Member Surveys in Year 1 (6 PGA Required MSR credits)
- Completes 3 National Member Surveys in Year 2 (6 PGA Required MSR credits)
- Completes 3 National Member Surveys in Year 3 (6 PGA Required MSR credits)
- Writing 4 PGA approved articles for golf publication in Year 1 (4 Total MSR credits)
- Writing 4 PGA approved articles for golf publication in Year 2 (4 Total MSR credits)
- Writing 4 PGA approved articles for golf publication in Year 3 (4 Total MSR credits)

Total Credits – 36, PGA Required Credits – 24



Scenario #3

- Serve as High School Golf Coach (not considered Member's primary employment) in Year 1 (6 Total MSR credits)
- Serve as High School Golf Coach (not considered Member's primary employment) in Year 2 (6 Total MSR credits)
- Hosting 6 PGA HOPE Clinics in Year 3 (6 PGA Required MSR credits)
- Get Golf Ready Summer Program for local community in Year 1 (6 PGA Required MSR credits)
- Get Golf Ready Summer Program for local community in Year 2 (6 PGA Required MSR credits)
- Get Golf Ready Summer Program for local community in Year 3 (6 PGA Required MSR credits)

Total Credits - 36, PGA Required Credits - 24

Scenario #4

- 2 Complimentary MBC Video Seminars & completed assessments in Year 1 (4 PGA Required MSR credits)
- 2 Complimentary MBC Video Seminars & completed assessments in Year 2 (4 PGA Required MSR credits)
- 2 Complimentary MBC Video Seminars & completed assessments in Year 3 (4 PGA Required MSR credits)
 - **Note** Examples above use videos that are 2 credit-worthy (minimum 1.5 hrs in length). Some videos will only provide 1 credit.
- Completes 2 National Member Surveys in Year 1 (4 PGA Required MSR credits)
- Completes 2 National Member Surveys in Year 2 (4 PGA Required MSR credits)
- Completes 2 National Member Surveys in Year 3 (4 PGA Required MSR credits)
- Hosting a two-hour golf clinic for members in Year 1 (2 Total MSR credits)
- Hosting a two-hour golf clinic for members in Year 2 (2 Total MSR credits)
- Captaining a PGA Jr. League team in Year 3 (6 PGA Required MSR credits)
- Conducting a week-long PGA Junior Camp in Year 3 (2 PGA Required MSR credits)

Total Credits – 36, PGA Required Credits – 32